



LIMITED WARRANTY – Light Boxes

D'Andrea Visual Communications (DVC) warrants its domestically manufactured light boxes to be free from defects in material and workmanship for a period of 24 months from date of purchase, under normal operation, for the use intended.

DVC reserves the right to examine defective units to determine the cause of failure. If, during its examination, DVC finds that the unit is defective, DVC will, at no charge, replace or repair the defective lightbox. Any malfunction found to have been caused by freight damage or improper installation will be repaired at DVC's normal service rates.

Freight damage claims must be made by the Customer to the delivering carrier.

Defective units must be returned by prepaid shipment to the DVC factory. DVC will pay normal shipping charges for return of the replaced or repaired unit to the installation site.

This warranty does not cover damage by misuse, accident, incorrect building wiring, improper installation and connection, customer modifications, failure to perform proper maintenance, or improper operating conditions in violation of the instructions furnished. Nor does it cover damage caused by repairs, defacement or any alterations not done by DVC. Any of the above may also void the UL listing.